

CERTIFICATE COURSE IN HEALTHCARE QUALITY (CCHQ)

Course Duration:
05th-10th March, 2018



Last Date of Enrolment: 31st January, 2018



ELIGIBLE PARTICIPANTS

WHO?

- Medical graduates
- Dental graduates
- AYUSH graduates
- Nursing professionals (with at least 2 years' experience) in health/hospital sector.
- *Preference to be given to candidates with post graduate qualification in healthcare



LEARNING OBJECTIVES

WHY?

- Quality improvement in healthcare setting
- Quality improvement tools
- Quality standards
- Foundation for quality improvement



HIGHLIGHTS

HOW?

- In-class learning and interaction
- Discussion on case scenarios, problem solving techniques
- 6 modules spanning over 6 days
- Exit exam at the end of last module
- Integrated project work



OUTCOMES

WHAT?

- Training modules of the course would endeavour to prepare the participants for implementation of Quality standards in vogue such as NABH standards, National quality assurance standards (NQAS) etc.

INTRODUCTION

The Public Health Foundation of India (PHFI) in collaboration with our academic partner Association of Healthcare Providers of India (AHPI) and our technical partner National Health Systems Resource Centre (NHSRC) has launched a joint Certificate Course in Healthcare Quality (CCHQ) for healthcare professionals.

Quality has become a critical element in healthcare delivery as it has a direct impact on patient wellbeing. Maintaining a high standard in healthcare delivery is not only an ethical commitment but also a hard marketplace reality. Patients and their families today are more aware of their rights, privileges, availability to healthcare solutions and its cost. Therefore making quality delivery a top priority of any service.

The Certificate Program in Healthcare Quality combines the theoretical and practical aspects of quality at every level of healthcare delivery and personnel involved. With physicians, nurses and health professionals playing a pivotal role quality healthcare delivery, the course helps in improving the healthcare services being provided across the nation.

PUBLIC HEALTH FOUNDATION OF INDIA (PHFI)

PHFI, a public private initiative was launched by the 14th Hon'ble Prime Minister of India on March 28th, 2006 at New Delhi, India. Evolved through consultations of multiple constituencies, Indian as well as International academia, state and central governments etc., PHFI is a response to redress the limited institutional capacity in India for strengthening training, research and policy development in the area of Public Health. Structured as an independent foundation, PHFI has adopted a broad integrative approach to public health, following up with the training of more than 17,000 Primary Care Physicians under various capacity building initiatives in Chronic conditions since 2010.

For more information visit: www.phfi.org

NATIONAL HEALTH SYSTEM RESOURCE CENTRE (NHSRC)

National Health Systems Resource Centre (NHSRC) has been set up under the National Health Mission (NRHM) to serve as an apex body for providing Technical Assistance to the Ministry of Health & Family Welfare and States.

NHSRC is committed to facilitate attainment of universal access to equitable, affordable and quality healthcare, which is accountable and responsive to the needs of the people of India.

NHSRC's goal is to improve health outcomes by facilitating governance reform, health systems innovations and improved information sharing among all stake-holders at the National, State, District and Sub-district levels through specific capacity development and convergence models.

The QI Division at NHSRC endeavors to make quality as an integral part of services delivered at the public health facilities in the country. NHSRC has implemented pilot programmes that built an approach for ensuring that every public health facility would have a quality assurance program in place.

For more information visit: www.nhsrindia.org

ASSOCIATION OF HEALTHCARE PROVIDERS OF INDIA (AHPI)

Association of Healthcare Providers (India) represents the majority of healthcare providers in India. It is registered as "not for profit" society. AHPI advocates with the government, regulatory bodies and other stake holders on issues, which have bearing on enabling its member organizations to deliver appropriate healthcare services to community at large. Mission of AHPI is to build capacity in Indian health systems with focus on providing safe and affordable health services to all sections of society.

For more information visit: www.ahpi.in

CCHQ IS A SIX MODULAR COURSE WITH THE FOLLOWING OBJECTIVES

Primary Objective

To develop and implement a capacity building initiative in healthcare quality for healthcare professionals.

Secondary Objective

To impart understanding of the fundamental management techniques which helps in improvement of quality in a healthcare setting.

To update the healthcare professionals with the current tools of quality and new standards of practice.

To provide a foundation in all the core elements of healthcare quality improvement.

DISTINGUISHING FEATURES OF THE PROGRAM

6 Modular Course



Integrated Project Work



Robust Program Curriculum



Interactive in-Class Learning



Discussion of Case Studies



Problem - Solving Techniques

TEACHING AND TRAINING METHODOLOGY

The course utilizes a variety of teaching & learning techniques. CCHQ is a 6 day course that will be offered on a modular basis with judicious mix of case studies, interim assignments, group activities, problem solving techniques and contact sessions with great flexibility to accommodate participant's queries. Course will also comprise of integrated project work and comprehensive learning package including printed/CD modules provided by the organizing institutions.

COURSE CONTENT

Certificate Course in Healthcare quality (CCHQ) has the following modules:

1. Introduction to quality and health
2. Measurement systems for healthcare quality
3. Science of quality improvement
4. Tools for quality improvement
5. Clinical governance
6. Development of a quality culture and aspects of quality management.



COURSE ADMINISTRATION AND LANGUAGE

The course will be administered at International Institute of Health Management Research, Dwarka, New Delhi.

The language of instruction is English.

MINIMUM ELIGIBILITY CRITERION

Medical /Dental /AYUSH graduates /Nursing professionals
(with at least 2 years' experience in healthcare sector)

EVALUATION SYSTEM & CERTIFICATION CRITERIA

PHFI will have a standardized monitoring mechanism for the course and the participant evaluation will be through a continuous internal evaluation, course work and performance in the written examination.

The criteria for successful completion of the program will be as follows:

1. Participation in all the six (06) contact sessions (including pre-test and post-test).
2. Timely submission of allocated project work.
3. Appearance and clearance of final written examination in the form of MCQ's in an hour, after Module 6 (Minimum 50% marks to be obtained in exit exam to be eligible for the certificate).

AWARD OF CERTIFICATE

The candidate completing the training program successfully will be awarded certificate of completion which will be jointly issued by PHFI, AHPI and NHSRC.

COURSE FEE

For enrollment in the certificate course, the course fee can be paid either through Cheque/DD or NEFT.

- Account Details:
Cheque/DD of INR 20,000 in favour of PUBLIC HEALTH FOUNDATION OF INDIA, payable at New Delhi.
- NEFT Details:
Account Name: Public Health Foundation of India
Bank Account: State Bank of India
Branch Address: SCO No. 36, Sector - 31, Gurgaon-122002
Account Number: 35781511132
IFSC Code: SBIN0011569



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Disclaimer: PHFI, AHPI, NHSRC hereby declare that this jointly designed "Certificate Course in Healthcare quality" is not a recognized medical qualification, under section 11 (1) of the Indian Council Act, 1956. PHFI, AHPI, NHSRC offering this course hereby declare that they are not a medical college or a university and are not offering this course in accordance with the provisions of the Indian Medical Council Act/ University Grants Commission Act.

Kindly note that CCHQ is not a degree but only a certificate course with the objective of training healthcare professionals in the various aspects of quality improvement.